



The easy way to maintain peak managed file transfer performance

Is your managed file transfer performance slipping? How about scalability – can your MFT operation reliably handle high transaction volumes whenever they occur? In this day and age, MFT is a critical part of how business gets done. In most cases, if your MFT isn't keeping up, neither is your business. With Axway SecureTransport performance tuning services, we send out a team of experts with the experience and tools to see exactly what's holding things up. Then we'll help you prepare your MFT to make sure it's always available and operating as smoothly as possible.

We have the technology – and the tools

Identifying and isolating MFT performance problems are what we do best. We use Axway-engineered tools to collect and analyze data so we can pinpoint and diagnose problems. Our unique methodology allows us to tune your MFT processes for optimal performance – usually within two weeks. And if we can't, we'll point you to the right people who can.

We document the outcome in a detailed report

Our comprehensive MFT tuning service will monitor, enhance and optimize the performance of your SecureTransport gateway, supporting infrastructure, and if you choose, your databases. You'll see improved response times, throughput and system availability – plus decreased operating costs and maintenance time. What's more, we'll hand you a documented report of all our findings and fixes so you'll have better insight into your MFT performance moving forward.

AXWAY SecureTransport OPTIMIZATION – PERFORMANCE TUNING SERVICES

Axway SecureTransport tuning services:

- Use-case review
- Architecture appraisal
- ST application tuning
- System tuning
- Monitoring recommendation
- Database tuning (add on)

Sample tasks:

Identify and document performance challenges

- Identify perceived issues
- Eliminate common problems
- Identify bottlenecks
- Review results and report

Review the system specifications

- System information (OS, CPU, memory)
- Kernel configuration
- File system and networking

Monitoring recommendations

- Analyze and manage ST log files
- Review the change-management process

Duration:

- 2 weeks

Key deliverables:

- Comprehensive review of your system(s) and full performance analysis
- Assessment report and presentation



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