Axway Product Privacy Notice for AMPLIFY Flow Manager (on premise)

October 2020

Please read this Privacy Notice carefully to understand Axway policies and practices regarding how personal data may be collected and processed through AMPLIFY Flow Manager, and how the product processes that data.

The product is used by customers to govern flows. AMPLIFY Flow Manager enables customers to augment their existing API infrastructure with an event-driven layer for publishing data from your APIs by making them available as real-time Flow Manager of events that can be consumed by web, mobile or any other applications.

For the moment the deployment model is only “on premise” (Customer Managed Environment).

(AMPLIFY Flow Manager is also available as service (Beta status) via the Axway AMPLIFY Platform. This privacy notice covers the product offered in a Customer Managed Environment only).

SCOPE OF THIS PRODUCT PRIVACY NOTICE

This Privacy Notice applies solely to processing of personal data through AMPLIFY Flow Manager, when you use the product.

Unless otherwise specified, this Privacy Notice does not apply to any other information processed in any other way (whether online or offline).


NO PERSONNAL DATA PROCESSED BY AXWAY

There is no personal data processing by Axway through AMPLIFY Flow Manager itself, even though personal data is processed through other components of your AMPLIFY Platform, please refer to the corresponding Product Privacy Notice for personal data processing in other AMPLIFY components.

PERSONNAL DATA PROCESSED BY THE CUSTOMER THROUGH THE PRODUCT

For each partner you wish to onboard on your AMPLIFY FLOW MANAGER, the following information may be required:

- Identification of the partner (Name)
- Email address
- Contact
That information may be personal data if the identification of the partner and/or their email address is the name of a human being for instance.

Identifiable information around flow partners (name, email, telephone number) data is stored in the configuration database in Flow Manager and is not encrypted. Each partner may have the definition of one contact, but this does not have to represent an actual person and it is optional. The software allows the manual deletion of partners and data. We recommend that to use a generic, non-personal contact definition for the partner, e.g. Partner_Name@axway.com as contact email address and as contact person name: Partner_Name Contact.

For user’s management we recommend:

- the usage of external Identity Provider or
- generic, non-personal user account (internal users).

Each user must have an identifier (User id, which is a different field then the name or the email). The User id is stored in logs/audit events and is not encrypted. We recommend keeping retention periods as short as possible to avoid exposure of data as a very simple first measure, by adjusting the purging routines.

As per our general terms and conditions for subscription services, we shall not access your content except in response to support or technical issues where you provide us with prior written authorization, required to access such content.

**CHANGES TO THIS PRODUCT PRIVACY NOTICE**

Axway will review and update this Privacy Notice periodically and will note the date of its most recent revision above. If we make material changes to this Privacy Notice, we will notify you either by prominently posting a notice of such changes prior to implementing the changes or by directly sending you a notification. We encourage you to review this Privacy Notice frequently to be informed of how Axway is collecting, using, retaining, protecting, disclosing, and transferring your information.