PERPETUAL LICENSE TERMS AND CONDITIONS (PRODUCTS UNDER RESTRICTED AVAILABILITY)

1. Support services are provided to Customer at the support level specified and solely in accordance with Axway's Support Policies and Procedures available at https://www.axway.com/en/legal/contract-documents/support-and-sla.

2. Support Services will start on the Order Form Effective Date and end on after the Initial Subscription Term stated in the Order Form,.

3. During the Subscription Term, but not more than once (1) annually, Customer agrees that Axway may, at its own expense and on dates and times mutually and reasonably agreed by the parties, conduct an on-site or remote audit of Customer, the scope of which shall be determined by the parties in advance of such audit, but at a minimum the scope shall include verifying compliance with the terms of this Agreement.